



Lunch in the Kindergarten / School

Dear Parents,

In cooperation with your kindergarten / school, we offer a lunch service from Monday to Friday. Below are some important points regarding our lunch catering:

Registration of the children and the actual ordering of individual meals can be done via our online ordering portal (available at: **bestellungen-kuechenkoenige.de/#/home**). The preparation and delivery of the meals are carried out by E&A Gastronomie GmbH. To access our ordering system, you must register online with us once. You will find the corresponding online form at the link mentioned above. Please follow the steps provided.

1. When you click on the "Register" menu item, you will be redirected to a new page where you will find our catering agreement.
2. Please complete all registration fields and submit the form to us via the "Confirm registration" function on the right-hand side of the page.
3. Please verify your account using the confirmation link sent to you automatically (also check your spam folder).
4. Once we have entered your data into our system, we will reply with a confirmation email, which will contain the login details for future orders.
5. Please load credit onto your customer account.

If you wish to register via our web app, please scan the QR code below:



To top up your customer account, please transfer your chosen amount to the following account:

Account holder: **E&A Gastronomie GmbH**
IBAN: **DE24 5085 2651 0110 1386 17**
BIC: **HELADEF1DIE**

Important: Please enter your customer number (abbreviation: KdNr, without special characters) in the reference field so that your payment can be credited to your account.

The amount will be credited once received. Please note that transfers from other banks may take longer. Once the credit is used up, ordering will no longer be possible until you top up your account again.

Parents without internet access are kindly asked to contact us by phone at **06071-959980**. We will be happy to assist you with registration and ordering.

As there will be many new registrations at the start, we kindly ask you to register for lunch early to avoid unnecessary delays. After receiving your login details and topping up your account, you can place your first order.

For children with coeliac disease or lactose intolerance, we offer modified meals so that they can participate in the catering. In this case, please contact our office.

Important note on the gluten-free menu:

We use products that do not contain gluten, and all equipment is cleaned beforehand. However, the meals are prepared in the same kitchen. The dishes are washed in the same dishwashing area, and while they are packaged in separate containers, they are transported in the same thermal boxes and vehicles. Please be aware that cross-contamination is always possible. For children with severe coeliac disease, we therefore do not recommend even the gluten-free menu.

Your order must be placed no later than **8:00 a.m. on the day before**. Orders for Monday must be placed by 8:00 a.m. on the

preceding Friday. Cancellations can be made until 8:00 a.m. on the same day, but in such cases, please contact us by phone or email.

Parents whose children are eligible for the "Education and Participation Package" should note this in the remarks field of the online form so that we can set this up from the beginning.

If you have any questions, please do not hesitate to contact us at **06071-959980**.

Kind regards,

E&A Gastronomie GmbH